

Special Offers

For this first issue of the Micro Help newsletter, The Notice Board, we have a variety of special offers available to you, our clients! Please find our latest bargains on the leaflet, attached.

Password Protected

With all the hoo-har about lost government laptops, thoughts of security are much to the fore, especially with mobile PCs. Most of us now use a laptop for business and working at home, so how can you keep sensitive information safe? One useful tool we've found at Micro Help is a piece of *freeware* called Fsekrit. This is available for free download (although the Danish author appreciates any donations!) at www.donationcoder.com/Software/Other/fSekrit/ and is simple to use. Fsekrit allows you to create documents, either by typing, Drag and Drop, or Import, which can then be password protected and saved. These can be copied to USB pen, other PC's etc., and emailed, and are *very* highly encrypted, protected by your password. The great thing about Fsekrit is you don't need *any* program to open or edit your document! The editor and encryptor are 'added' to the document when you create it, and they're tiny. Have a look at the site, and call us if you need a help getting started. PRJ

Hi from Phil, Dave and Vinny at Micro Help in Mansfield, and welcome to our November 2009 newsletter. This is the first issue of our new quarterly newsletter, written by us at Micro Help, to keep you, our clients, up to date on what's happening in the world of IT and your computer systems!

Spiced Meat and Electronic Mail

Mention the word Spam and those of us over a certain age may think of spiced pink meat from a tin or a Monty Python Song. The meat product has recently made a come back with a series of prime time TV adverts, and most people will know the chorus to the Spam song.

Unfortunately if you use e-mail you will have met a more modern type of Spam, probably the most unpleasant type of all.

The Publishing Law Centre Website suggests that SPAM is an acronym for "Specifically Persecuted Advertising Mail" and can also mean "Selective Promotion Advertising Mail". Whichever term you prefer it is neither "selective" nor "specifically persecuted", but it is unsolicited and indiscriminate in whom it targets. Every day the internet is flooded with millions of e-mails claiming to advertise a whole host of products from Russian Brides to Rolex Watches, and Viagra to Penny Shares in companies that will make you rich over night.

You probably find each day you receive numerous Spam messages amongst your E-mail, and waste valuable time sorting out and deleting the rubbish. Over the years we have seen lots of products claiming to be the best ever at eliminating Spam. Having tried them we found that none of these tools really "Cut the Mustard". Excuse the pun but it should do what it says on the tin. That is until now: At Micro Help we use Cloudmark, an anti spam product that actually does work with incredible accuracy. Your messages are scanned at delivery with the offending mail deposited in a separate folder. In the unlikely event that a message is incorrectly identified the user simply blocks or unblocks the message concerned. Cloudmark is cost effective and runs equally as well on a single machine or on a large Exchange Server with numerous mailboxes using very little of the machines resources.

Call us now to talk about protecting your mailbox and avoid having to say "I don't like Spam!". DBP

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